

## Copyright Acknowledgment

The information contained in this course handout was developed primarily by Jon Coe of Reed, Stead, and Morrell. Additional information has been compiled from public sources, and information available through the Internet.

The presentation outline, content, diagrams, and workshops for this courseware were developed by Sharif Ahmed, Jon Coe, and Mike Rogers. It has been reviewed by David Silverberg and David Shapiro.

SYS-ED is always looking to improve the quality of its course handouts. Issues regarding the content need to be forwarded in writing (preferably by e-mail to [support@syped.com](mailto:support@syped.com)) inclusive of the chapter/appendix and page in the form of chapter x; page y.

