

Team SYS-ED

From:	George Romney <george.romney@compuware.com>
To:	David Shapiro <dshapiro@syped.com>; David Siverberg <dsilverberg@syped.com>
CC:	
Sent:	July 2003
Subject:	Compuware Mainframe Utilities and Development Tools

George Romney, George.Romney@compuware.com, Federal Sales Team called Dave Shapiro and inquired about the training services that SYS-ED could provide for Compuware customers.

David Silverberg, SYS-ED's Director of Education spoke with Mr. Romney regarding the training philosophy, definition of instructor led training service, and courseware that SYS-ED applies when training IT professionals on Compuware mainframe utilities and development tools products.