

Mike Murach

From: Mike Murach
Sent: Monday, December 02, 2002 9:06 AM
To: 'dshapiro@syped.com'
Subject: Murach's Beginning VB.NET

David: I've sent this email to you 3 times but it has been returned due to a "host resolution" problem. So here it is via snail mail.

I very much appreciate your support.

Hi David,

Thanks for the feedback (although I think you only included one of the emails).

I want you to know that we're aware of the binding problem, and we'll be glad to replace any of the faulty books. Just let me know how many bindings broke and we'll send you replacement copies at our expense.

What we used for the first time was a layflat binding from Banta, but I think Banta had some problem with their equipment. So it would help me if you would let me know how many of the 11 books that you bought were faulty. That way, I can put some pressure on Banta to reprint the books.

Also, would you like a review copy of our new SQL book? I'll be happy to send you one.

Have a nice day.

Mike

-----Original Message

From: David Shapiro [mailto:dshapiro@syped.com]
Sent: Monday, November 21, 2002 10:00 AM
To: Mike Murach & Associates
CC: dsilverberg@syped.com
Subject: Active Directory Training week of Dec 16

MM:

I have two e-mails that I thought you might find interesting.

No complaint from our end.

I just want to provide you with the data.

FYI, we received the SQL Server post card. Looks good.