

## Team SYS-ED

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<b>From:</b>	David Shapiro <dshapiro@sysed.com>
<b>To:</b>	Ross Cappello <ross.cappello@hp.com>
<b>CC:</b>	
<b>Sent:</b>	2006/10/05 Thu AM 01:11:36 EDT
<b>Subject:</b>	Panvalet Training - Followup and Additional Service

Mr. Capello:

According to our records, you had previously expressed interest in Panvalet training.

If it would be helpful, I would be happy to arrange a telephone consultation with either:

David Silverberg  
Director of Education:  
[www.sysed.com/biography/davidsilverberg.htm](http://www.sysed.com/biography/davidsilverberg.htm)

And naturally, your IT professionals are welcome to stay in contact with SYS-ED and ask the inevitable questions which occur back on the job.

I am available at your convenience for additional comment and service.

Thank you for your time and courtesy.

SYS-ED

David Shapiro  
[www.sysed.com/biography/davidshapiro.htm](http://www.sysed.com/biography/davidshapiro.htm)

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